

Robocall Mitigation Compliance with TRACED Act

eTech Network Solutions Inc. (“eTech”) is committed to cooperating with the Federal Communications Commission (FCC), law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that it learns are using our service to originate calls or transit calls into the United States and territories.

eTech has fully implemented STIR/SHAKEN.

eTech Network Solutions, Inc. commits to fully responding within 24 hours to all traceback requests from the ITG, the TPTG, the FCC, and law enforcement. eTech shall cooperate with these groups to investigate and stop any illegal robocallers from using eTech’s service to carry or process illegal calls. When notified by the FCC’s Enforcement Bureau, eTech shall block and report identified illegal traffic, and any substantially similar traffic, on an ongoing basis (unless eTech’s investigation determines that the traffic is not illegal) when eTech receives actual written notice of such traffic from the Enforcement Bureau. If eTech determines that the identified traffic is not illegal, eTech shall provide the Enforcement Bureau with an explanation as to why eTech reasonably concluded that the identified traffic is not illegal, and what steps it took to reach that conclusion.

1. Ownership and Management Details

eTech Network Solutions Inc. is a privately held company. The following individuals and entities exercise management and control over the eTech:

- **Robert Storm** – CEO & Principal Owner
- **William J Wood** – CFO & Managing Partner
- **Timothy J Storm** – Treasurer & Managing Partner

*eTech Network Solutions Inc. has no parent companies, subsidiaries, or affiliates.

2. Third-Party Analytics Vendor Information

In addition to internal tools, eTech Network Solutions Inc. utilizes the following third-party analytics vendors to detect and block illegal robocall traffic:

1. **PayG LLC dba SkySwitch**
Arborcrest 1, 751 Arbor Way
Suite 150
Blue Bell, PA 19422
Phone: 747.777.8100
Email: support@skyswitch.com
2. **CoreDial LLC**
Arborcrest 1, 751 Arbor Way
Suite 150
Blue Bell, PA 19422
Phone: 215.297.4400
Email: cdsupport@skyswitch.com

These vendors:

- Provide analytics and filtering solutions for call pattern analysis.
- Assists in identifying and blocking fraudulent robocalls.
These systems help ensure compliance with FCC robocall mitigation rules and enhance eTech's ability to detect and prevent illegal traffic.

eTech Network Solutions, Inc. utilizes a combination of internal tools and third-party solutions to check for Do Not Originate (DNO) numbers. In addition, etech utilizes a combination of internal tools and third-party solutions to detect invalid phone number formats, area codes and unassigned number blocks. eTech also utilizes data analytics to detect and investigate irregular and unexpected calling patterns, originating number use against customer profiles.

eTech uses data systems for analytics and reviews to identify illegal robocalling in addition to a Know Your Customer (KYC) requirement to access the eTech's networks. The process includes:

- Monitoring the network to identify suspicious traffic patterns.
- Limiting customers' capacity via call per second and/or concurrent session limits.
- Regularly checking call patterns for possible abusive traffic.
- All new customers are verified with a combination of electronic and manual verification systems, credit reviews, references from trusted industry members, and previous experiences with customer executives and employees. eTech severely limits the capabilities of new accounts until these appropriate processes are complete.

eTech Network Solutions Inc. has two upstream providers from which it receives voice traffic from:

PayG LLC dba **SkySwitch**
Arborcrest 1, 751 Arbor
Way
Suite 150
Blue Bell, PA 19422
Phone: (747) 777-8100
Email: support@skyswitch.com

CoreDial LLC

Arborcrest 1, 751 Arbor Way

Suite 150

Blue Bell, PA 19422

Phone: (215) 297-4400

Email: cdsupport@skyswitch.com

eTech Network Solutions, Inc. reserves the right to refuse traffic from any party at any time where robocalling or use of originating numbers that are not valid or they are not authorized to use has occurred or is suspected. eTech is able to block the originating number(s), terminating numbers(s), trunk(s) or customer, including termination of customer relationship to prevent robocalling, invalid originating number or spoofed origination number transiting eTech's networks.