

Date: 02/08/2022

Robocall Mitigation Policy

Direct Vina is in the business of selling Android boxes to Vietnamese customers in the US

My use of the Elastix PBX system is solely for Customer Service purposes.

The customers call us for help with the products they purchased from us, and other issues they may experience.

We hardly call the customers.

I'm the only person who has access to the PBX system.

The PBX software is up to date to ensure it is secure. It is also frequently monitored for the detection of unusual activities, if any.

Daily usage is reviewed to ensure nothing unusual happens

Thank you for taking the time to review my filing

Best regards,

David Diep, Owner

Direct Vina