

Univox Technology

Robocall Mitigation on Compliance with TRACED Act

Univox Technology is committed to cooperating with the Federal Communications Commission (FCC), law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that it learns are using our service to originate calls or transit calls into the United States and territories.

The Company has fully implemented STIR/SHAKEN.

The Company commits to fully responding within 24 hours to all traceback requests from the FCC, law enforcement, and the industry traceback consortium. The Company shall cooperate with these groups to investigate and stop any illegal robocallers from using the Company's service to carry or process illegal calls. When notified by the FCC's Enforcement Bureau, the Company shall block and report identified illegal traffic, and any substantially similar traffic, on an ongoing basis (unless the Company's investigation determines that the traffic is not illegal) when the Company receives actual written notice of such traffic from the Enforcement Bureau.

If the Company determines that the identified traffic is not illegal, the Company shall provide the Enforcement Bureau with an explanation as to why the Company reasonably concluded that the identified traffic is not illegal, and what steps it took to reach that conclusion.

The Company is reselling voice services from vendors that utilize a combination of internal tools and third-party solutions to check for Do Not Originate (DNO) numbers. In addition, there are tools to detect invalid or unallocated US numbers. Furthermore, they use tools to check the statistics of the calls to allow robocall detections and stop them. We also limit the number of simultaneous calls.

Besides the tools used above, we have a Know Your Customer (KYC) requirement to access the Company's networks. The process includes: • All new VOIP customers are verified with a combination of electronic and manual verifications on systems, with references from business and trustworthy references, and previous experiences with customer executives and employees.

The Company reserves the right to refuse traffic from any party at any time where robocalling or the originating numbers are not valid, or unauthorized use has occurred or is suspected.

With help from the vendors, the Company is able to block the originating number(s), terminating number(s), trunk(s) or customer, including termination of customer relationship to prevent robocalling, invalid originating number, or spoofed origination number, transiting the Company's networks.