

TAUTO LLC

Robocall Mitigation Database (RMD) Plan

VoIP Reseller — Full STIR/SHAKEN Implementation

Prepared: February 2026 | Annual Recertification Due: March 1, 2026

Field	Information
Company Legal Name	TAUTO LLC
DBA / Trade Name	TAUTO LLC
Entity Type	Limited Liability Company (LLC)
State of Formation	NY
Primary Business Address	109 West 38 th Street – 10 th fl.
Mailing Address (if different)	Same as above
Primary Phone Number	212-363-9200
Primary Email Address	suzanne@tauto.com
Website	www.tauto.com
FCC Registration Number (FRN)	0031853476
RMD Filing Number	RMD0009783
Date of Initial Filing	February 2025
Last Updated / Recertified	February 2026
Annual Recertification Due	March 1, 2026 (and each March 1 thereafter)

Purpose and Scope

TAUTO LLC is a managed service provider (“MSP”) that offers limited, incidental voice services to small to mid-sized end-user customers. TAUTO LLC originates voice traffic to the public switched telephone network (“PSTN”) and maintains a robocall mitigation program consistent with 47 C.F.R. § 64.6305. TAUTO LLC also maintains STIR/SHAKEN caller ID authentication controls consistent with 47 C.F.R. § 64.6301(a), as further described below.

This Robocall Mitigation Plan applies to all outbound voice traffic that originates on TAUTO’s network and is limited to traffic associated with its end-user customers. TAUTO LLC does not offer voice services on a wholesale basis and does not support reseller traffic.

Provider Role / Call Flow

TAUTO LLC provides cloud voice services to business customers, including hosted PBX/VoIP seat service, DID provisioning/management, inbound/outbound calling, and related call routing features. Customers are primarily hospitality and SMB end users.

Our traffic is both originated and carried/processed on our network. Calls can originate from end-user endpoints (phones/softphones/customer PBX) registered to or interconnected with only our platform and are routed to the PSTN via our upstream carrier partner(s). We also carry and process inbound calls to numbering resources we manage and deliver those calls to customer endpoints.

STIR/SHAKEN Implementation Status

TAUTO certifies that it has implemented Complete STIR/SHAKEN caller ID authentication across its network consistent with 47 CFR § 64.6301(a). TAUTO LLC voice network is IP-based, and TAUTO LLC signs outbound calls it originates using its own STI certificate issued by an approved STI Certificate Authority (STI-CA), with call signing performed by TAUTO LLC in-house developed signing software. For inbound SIP calls received for termination/delivery to end users where the caller identification information has been authenticated, TAUTO LLC verifies caller identification information where technically feasible.

TAUTO LLC assigns attestation levels based on its verification of the calling party and confirmation of the calling party’s authority to originate calls using the associated telephone number(s), consistent with applicable FCC rules, orders, and guidance.

Know Your Customer

TAUTO LLC primarily serves established small to mid-sized business end-users and has a direct working relationship with its customers through on-site installations and ongoing managed services. Customer validation is therefore relationship-driven and supported by standard account documentation.

At onboarding and throughout the relationship, TAUTO LLC:

- Confirms the customer’s identity and business presence through direct contact via on-site work and service management.
- Collects standard account information (legal business name/DBA, service address, responsible contact, and billing/payment details).
- Confirms the intended voice use case and expected calling behavior consistent with the customer’s business operations.
- Serves only end-users and does not support reseller or wholesale arrangements.

If call patterns, upstream notifications, traceback inquiries, or complaints indicate potential misuse, TAUTO LLC escalates review, requests clarification and supporting documentation as needed, and may restrict, suspend, or terminate service under its acceptable use/contract terms.

Traffic Monitoring, Analytics and Enforcement

We monitor traffic patterns and call performance metrics with our internal systems to detect suspicious behavior, including bursting/spike patterns, abnormal ASR/ACD, short-duration call bursts, high invalid/unallocated destinations, and inconsistent/invalid caller ID patterns. We also rely on upstream carrier analytics and enforcement signals (including robocall/spam indicators and blocking feedback) to identify potentially illegal or unwanted traffic.

If suspicious activity is identified, TAUTO investigates and may require remediation, block the affected traffic or caller IDs, suspend service, or terminate service for repeat or confirmed abuse, consistent with its acceptable use/contract terms.

Know Your Upstream Provider

TAUTO LLC does not accept third-party traffic for transit. Outbound calls originate only from TAUTO LLC's end users; inbound calls are received from carrier partner(s) only for delivery to those end users. TAUTO LLC coordinates with its upstream carrier partner(s) on suspected illegal traffic and traceback requests.

Traceback Commitment and Plan Governance

TAUTO LLC remains committed to responding fully and within 24 hours to call traceback requests from the Commission, law enforcement, and the traceback consortium, and to cooperate with such entities in investigating and stopping illegal robocallers initiating calls.

TAUTO LLC has not been prohibited from filing a certification in the Robocall Mitigation Database.

TAUTO LLC reviews and maintains its robocall mitigation program and updates it within 10 business days when filing information, services, traffic patterns, or risk controls change.

Point of Contact:

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This program demonstrates TAUTO's commitment to protecting consumers, upholding industry standards, and contributing to the elimination of illegal robocalls.