

Call Connect Limited Robocall Migration Plan

Robocall Mitigation Plan :

Know Your Customer We follow the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group including but not limited to subscriber vetting and outgoing caller identity validation.

Traceback We respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.

Our software monitors our outbound voice traffic in real time to prevent the origination of illegal robocalls.

- Call Connect does not allow Invalid caller-id
- Call Connect operates call monitoring and alerts to get spam call reports.
- Call Connect Customers are generally well-known as individual organizations; including business and contact verification and they must complete KYC details so that we verify.
- Call Connect terms of service to do not allow customers to resell services, and allow for immediate termination or call restriction when abuse is detected.