

CONTIVIO.COM CORPORATION - ROBOCALL MITIGATION PLAN

ABOUT CONTIVIO.COM CORPORATION

Contivio.com Corporation is a Company formed under the laws of the state of Delaware and is a registered carrier with the FCC.

The Company holds the FRN/CORES ID Number: 0030293906 and also holds 499 Filer ID Number: 834072.

Contivio.com Corporation helps businesses and organizations nationwide leverage critical changes in telecommunication technology to increase productivity, reduce operating costs, and protect the bottom line. As a reseller with no facilities or switch the Company resells the products and services of the companies referenced in the latter section of this document. And it is those carrier partners who provide the proper call Attestation to all Contivio.com Corporation calls.

The key contact information for Contivio.com Corporation leadership and designated Robocall Mitigation Contact is listed below.

The Company primary place of business is:

Street 2211 Michelson Drive Suite 320

City, State, Zip Irvine, CA, 92612

Main Number 800-282-8105

General email address: finance@contivio.com

Website: www.contivio.com

Leaders of the company are:

CEO:

Name Simon Butler

Street 2211 Michelson Drive Suite 320

City, State, Zip Irvine, CA, 92612

Direct Dial: 800-282-8105

Email Address: simon.butler@contivio.com

Designated RMD Contact:

Name: Rita Guirguis

Street, 2211 Michelson Drive Suite 320

City, State and Zip Irvine, CA, 92612

Direct Dial: 800-282-8105

Email Address: rita.guirguis@contivio.com

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MEASURES TO PREVENT ORIGINATION OF ILLEGAL CALLS:

Know Your Customer:

The Company has a rigorous KYC policy for the in order to support the Business Customers that it sells and resells services to. The Company has an in-depth presales process where representatives of the Company work with the prospect or customer to understand all the unique factors of the Customer's business. This objective of this is twofold: a. to get to know the customer; and b. to provide the best possible service to the customer by fully understanding all facets of their business.

The Company performs a thorough credit check on each of its customers and verifies the following information: legal business name, legal form of business, federal tax ID, nature of the business, primary contact person, and service address.

Not only does the Company have a rigorous intake and Onboarding process where it secures extensive information for Customers but all relationships between the Company and customers are governed by an MSA which specifically states the business Customer is not able to resell any services which the Company resells and the services which are sold to the Customer are strictly for the Customers own internal use.

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STIR/SHAKEN Implementation

Company has no defined implementation related to STIR/SHAKEN and the parameters of call authentication framework. As a reseller with no switch the Company does not pass traffic on their network. Since the Company lacks control over the facilities and network infrastructure necessary to implement STIR/SHAKEN; since the Company has no defined protocols in place. The underlying Providers that are noted in this document provide Level A Attestation for all Contivio calls since the company does not have any facilities.

Therefore, the Company is excluded from the FCC's STIR/SHAKEN implementation obligation pursuant to paragraph 40 of the FCC's First Call Authentication Report and Order. Alternatively, the Company relies on its underlying carrier partner(s), which own and maintain the network infrastructure, to implement and utilize STIR/SHAKEN authentication.

In relationship to the initial, and subsequent FCC Orders concerning STIR/SHAKEN and the Robocall Mitigation Database (RMD), the Company is without STIR/SHAKEN obligation.

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NETWORK MONITORING AND CALL BLOCKING

The Company will rely on its underlying carrier partners to give notice if robocalls are detected.

The Company will work with its underlying service providers to block calls originating from its customers if necessary due to fraudulent activity. The Company will issue a request to the underlying carrier to block illegal calls.

TRACEBACK AND INQUIRY & RESPONSE

The Company commits to respond to all inquiries made by the FCC, law enforcement, the ITG and/or any other like or similar governing body within 24 hours of initial. The Company is committed to combating robocalling and other nefarious acts and violators of the TCPA therefore the Company shall always fully cooperate with these groups to investigate and stop any illegal activity and persons who try to commit such bad acts from using Company's service to carry or process illegal calls.

When notified by any agency, the ITG, any regulatory governing concern and/or the FCC's Enforcement Bureau, Company immediately direct its underlying provider to block and report identified illegal traffic, and any substantially similar traffic, on an ongoing basis (unless Company's investigation determines that the traffic is not illegal).

If and when the Company determines that the identified traffic is not illegal, Company shall provide the Enforcement Bureau with an explanation as to why Company reasonably concluded that the identified traffic is not illegal, and what steps it took to reach that conclusion.

UPSTREAM PROVIDERS AND CALL ASSIGNMENT

Through its two upstream providers the company resells and leverages the network of other carriers. The Company has no switch and does not provision its own traffic.

The Company utilizes the full facilities of these two carriers and does not have their own switch. The Company is not an Intermediate or gateway Provider, and it does not deal with any Foreign Service Providers.

The carriers upon which the Company relies upon are listed below. Since the Company does not carry its own traffic (or calling volume on its own network) the entities the Company relies on for complete networks services are:

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The Company notifies its underlying carriers to block the originating number(s), terminating numbers(s), trunk(s) or customer, including termination of customer relationship to prevent robocalling, invalid originating number or spoofed origination number transiting the Company's networks.

COMPANY DECLARATION

The Company certifies that it has never been under investigation or committed any violations within the last two years with any local, state, or Federal agency or equivalent related to telemarketing or robocalling. Additionally, the Company is not currently subject to a formal action or investigation due to suspected unlawful robocalling or spoofing.

If when and as the Company business may change designated Company representatives only will update this RMP as appropriate.