

Dear Partner,

Please find the below-step we are taking to avoid originating unauthorized robocall Traffic.

1. We are collecting from all customers to provide their website, KYC, and detailed information; we will verify all information with government
2. we are collecting from all customers to provide a Signed agreement to make sure they are genuine resellers of services, and we also have a policy that customers have a proper domain with a working website
3. We have a system in our switch to blocks all the invalid & spoofing ANI
4. We have a system in our switch to blocks all invalid outbound termination (We enable DNC)
5. We have a system in our switch to create a report for spam calls, spoofing calls to get a notification to block all ani daily, which appears to be spam.
6. If continues spoofing or robocall is coming from the customer, so we block those customers entirely.
7. If any traceback we receive from US telecom we comply with, and we make sure our customer also complies, so we telecom gets to the sources who are sending this kind of call.

For SHARV IT HUB PVT LTD



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Director