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- BestFone is primarily a Calling Card and Virtual number operator. Nearly all calls on our system originate via a calling card number or virtual numbers.
- Due to the restricted ingress of calls, this means there's little possibility of robo-calling on our system. We only provide "analog" access to make calls, with no SIP accounts to programmatically dial.
- [The few customers with PBX systems (which only have headphones attached) or wholesale access have been vetted to ensure they are a real business providing non-robo calling traffic.]
- All accounts start significantly rate limited, with customers starting at 1 concurrent call which limits the possibility of robo-calling. Customers are only allowed more concurrent calls when they demonstrate typical usage patterns.
- All calls are logged, including the initiating account number, so we can comply with any trace requests or implement any origination blocking.
- ANI spoofing: by default we pass along the originating ANI as we receive from our upstream carrier, or an ANI for a number under our control. Some customers request a different ANI which we verify by documentation or communication by phone, sms, or whatsapp.
- To comply with STIR/SHAKEN, our upstream USA vendors implement STIR/SHAKEN to verify inbound calls and sign our outbound calls:
 - Commio
 - IDT Express
 - BulkVS

Signed,
Avi Marcus