

TELEONETEN INC.

Robocall Mitigation Strategy

Introduction

To combat illegal robocalls, TELEONETEN INC. has implemented a dynamic **Robocall Mitigation Plan**, registered with the FCC's Robocall Mitigation Database. This plan is regularly updated to reflect changes in laws, regulations, and industry standards.

Proactive Call Monitoring & Analysis

We utilize advanced tools to detect and analyze high-volume call traffic, identifying suspicious patterns such as:

- Sudden spikes in call volume
- Use of unverified or invalid phone numbers (TNs)
- Potential spoofing or fraudulent activity

Upon detecting irregularities, we take immediate action, including:

- Verifying the legitimacy of call sources
- Restricting or terminating suspicious callers from our network

Traceback Cooperation

TELEONETEN INC. fully supports traceback investigations from:

- The FCC
- Law enforcement agencies
- The Industry Traceback Group (ITG)

Call Validation & Fraud Prevention

Our system cross-references calling numbers with:

- FCC consumer complaint data
- Do Not Originate (DNO) lists
- Unallocated/invalid number databases

Automated alerts are triggered for:

- DNO-listed numbers
- Numbers flagged by the FCC

- Suspicious calling patterns

Enforcement & Compliance

- **Warnings or service termination** for confirmed robocallers
- **Regular compliance audits** to ensure adherence to FCC rules

Advanced Robocall Detection

- **Call scoring** based on analysis of calls
- **STIR/SHAKEN TDR integration** for enhanced verification
- **Continuous model updates** to improve robocall identification
- **Detection of spoofing tactics**, including neighbor spoofing and abnormal call volumes

Network Protection Measures

- **Real-time robocall screening** for inbound/outbound calls
- **Automated blocking & alerts** for suspected fraudulent calls
- **Immediate notifications** to service providers regarding misuse of their numbers

Commitment to Customer Security

Our multilayered approach ensures robust protection against illegal robocalls while maintaining compliance with industry regulations. We remain vigilant in adapting to emerging threats to safeguard both our network and customers.