

Data Voice Options, LLC

FCC FRN: 0031652456

1. Company Information

Company Name: Data Voice Options, LLC

Business Address: 8605 Explorer Drive, Suite 250, Colorado Springs, CO 80920

Compliance Contact: Jeff Amoruso – Managing Member / Owner

Email: office@datavoiceoptions.com

Phone: 719-900-1111

2. Ownership Structure

Principal: Jeff Amoruso – Managing Member / Owner

Affiliates: None

Subsidiaries: None

Parent Company: None

3. Enforcement History

On August 6, 2025 and August 25, 2025, the Company was subject to removal actions by the FCC Enforcement Bureau related to deficiencies in its Robocall Mitigation Database filing. Following communication with the FCC, the Company corrected its submission and was provisionally reinstated on August 29, 2025. This document reflects further corrections to ensure compliance with FCC rules regarding STIR/SHAKEN participation, Know Your Customer (KYC) requirements, and traffic mitigation procedures.

4. Call Authentication (STIR/SHAKEN)

The Company does **not** perform its own STIR/SHAKEN signing.

The Company relies on its upstream voice carriers, including **Wavix** and **Telnyx**, to apply STIR/SHAKEN authentication and attestation to originated traffic where technically feasible. Attestation levels are applied by upstream carriers based on identity and traffic authorization data provided by the Company during customer onboarding.

The Company does **not** operate under an FCC STIR/SHAKEN exemption or extension.

5. Know Your Customer (KYC) Policy

Customer Onboarding Requirements

All customers are business entities. Prior to activation, the Company verifies:

- Legal business name and registration
- Physical business address
- Employer Identification Number (EIN)
- Authorized user identity (government ID where applicable)
- Calling purpose and traffic profile
- Contact verification (email and phone)
- Billing method verification

Service is not activated until verification is complete.

Existing Customers

All active customers are subject to:

- Periodic identity re-verification
- Ongoing traffic review
- Enforcement under the same standards as new customers

There are no exempt customers.

6. Traffic Monitoring & Analytics

The Company monitors traffic internally using:

- Call-volume thresholds
- Call-pattern detection (repetitive calls, short-duration calls)
- Destination anomalies
- Behavior trending by account

The Company does not currently employ a third-party robocall analytics platform.

7. Mitigation & Enforcement Procedures

When suspicious traffic is detected:

1. Immediate traffic suspension
2. Customer re-verification
3. Written traffic justification required
4. Targeted blocking as needed
5. Permanent account termination for violations
6. Incident documentation retained internally

No customer is exempt from enforcement.

8. Network Security Controls

- SIP access restricted by IP allowlist
 - Mandatory encryption (TLS/SRTP)
 - Firewalls and SBC-level filtering
 - Geo-blocking on non-authorized locations
 - SIP scanning detection and blocking
 - Authentication-only inbound routing
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9. Traceback Cooperation

The Company responds to traceback requests from the FCC, USTelecom TRACED, and law-enforcement agencies **within 24 hours**.

10. Certification

Data Voice Options, LLC certifies that:

1. This Robocall Mitigation Program has been implemented

2. Upstream carriers participating in STIR/SHAKEN are utilized
 3. Traffic is monitored and enforced
 4. The Company cooperates fully in traceback
 5. Customers are verified and monitored continuously
 6. No exemption or extension is claimed
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11. Traceback Contact

Name: Jeff Amoruso

Title: Managing Member / Owner

Email: office@datavoiceoptions.com

Phone: 719-900-1111