

Innovative Networks LLC operates a cloud-based platform that integrates with the Public Switched Telephone Network (PSTN) through IP services. As part of our robocall mitigation strategy included in the service, we enforce restrictions on the use of unapproved Customer Premises Equipment (CPE) that can connect to our cloud. Additionally, we limit the number of simultaneous call streams a customer can initiate. Our system does not connect with on-premises customer phone systems or any third-party services. Designed strictly for regular office use, our offerings do not include residential services. Should there be any violation of our terms of service, the customer's account will be suspended pending a thorough investigation and resolution of the incident.