



Techfuse Holdings

145 Western Services Road,
Yellow Wood Building
Woodmead, Gauteng
2080
Naylor@techfuse.holdings
+27 71509 5806

To Whom it may concern

We have taken the following steps to ensure that tobocalling and other fraudulent activities relating are not prevalent to our network.

1. No trunk can terminate without a valid caller ID which is a DID from our DID inventory(database). Only valid DID's existing on our database will be allowed as caller ID's and without such calls will fail.
2. Should continuous calls of the same length exist from a single customer's trunk we are flagged and a fraud ticket is opened. Until the ticket is resolved we place the trunk under soft lock.

Trusting the above meet with your approval

Sincerely

Naylor Laurie