

Robocall Mitigation Plan

FCC Registration Number (FRN): 0031642929 for CLOUDSPEAK LLC

CLOUDSPEAK located in Marlton New Jersey, is an IT solution provider that offers VoIP service for Ends User Company's.

CLOUDSPEAK sources its SIP services from 3rd Party Provider (Redacted)

3rd party Provider is a communications platform as a service company. It sells software application programming interfaces for voice, text messaging and emergency services, using its own global IP voice network.

The Origination servers for calling are part of the service at 3rd party Provider

We provide authorized IP from our servers that pass the call off to their network for handling and call processing. As part of the IP authorization we enable Shaken / STIR services that are offered as part of the 3rd Party service offering.

The 3rd party portal offers these settings and protections see Figure 1

Figure 1

ON OFF Enforced for all numbers

Traffic distribution mechanism: ?

- ☒ None
- ☐ Random
- ☐ Sequential fallover

Fallover URI

Voice IP addresses / DNS hosts

STIR/SHAKEN

Inbound verification results

☒ On ☐ Off

Inbound Parameters

- ☐ Verification Status
- ☒ Enhanced Verification Status

Transit identity header service

☒ On ☐ Off

Transit Identity Header Service should only be used by approved STIR/SHAKEN service providers.

TERMINATION SETTINGS

Termination hosts

+ ADD IP ADDRESS BULK EDIT

To manage Termination Hosts, contact your account administrators or [open a support ticket](#)

Print X Lite

CLOUDSPEAK LLC, Enables the highest options for verification for all our call passing through 3rd Party Service Party including the SHAKEN / STIR Options offered.

3rd Party STIR / SHAKEN website info Avail upon request

3rd Party Statement for STIR/SHAKEN

3rd Party Provider has STIR/SHAKEN in our network in December 2019 and we're currently signing over 4 billion calls each month. We've established interoperability with major carriers and other enhancements that will support our customers' compliance with STIR/SHAKEN.

CLOUDSPEAK LLC operational efforts to prevent RoboCall and other abuses; CLOUDSPEAK LLC disables anonymous calls from all our servers and currently does not offer end users the ability to modify Caller ID numbers. CLOUDSPEAK handles all user and extension changes and edits. CLOUDSPEAK engineers only use numbers the end users own and have CNAME parameters with their official company name.

In addition CLOUDSPEAK has contractual language for our clients that they only offer legitimate services represented from their advertised corporate entity or companies they represent.

Currently all clients for CLOUDSPEAK LLC are located inside the continental United States and are mostly doctor offices, Hotels and Health Care Services.

If there is any additional information needed please feel free to reach out to

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