

Robocall Mitigation Program Description

1. Introduction

This document outlines the Robocall Mitigation Program for [Your Company Name]. The program is designed to comply with the Federal Communications Commission (FCC) requirements and aims to prevent illegal robocalls from originating on our network.

2. Company Information

- **Company Name:** Resource Computer Solutions
- **Contact Information:** Brett Severson, Bretts@resourcecomputer.com, 9099499159
- **FCC Registration Number:** [0031644388]

3. Robocall Mitigation Strategies

3.1 STIR/SHAKEN Implementation

We have fully implemented the STIR/SHAKEN framework to authenticate caller ID information for IP-based voice calls. This ensures that the caller ID information is accurate and has not been tampered with.

3.2 Monitoring and Blocking

We continuously monitor our network for patterns indicative of illegal robocalls. Our system is equipped to block calls that are identified as illegal or suspicious based on predefined criteria.

3.3 Customer Education

We provide our customers with information on how to identify and avoid illegal robocalls. This includes educational materials on our website and direct communication through emails and newsletters.

3.4 Reporting and Compliance

We maintain a robust reporting system to track and report illegal robocall activities. Our compliance team regularly reviews and updates our mitigation strategies to ensure adherence to FCC regulations.

4. Personnel Responsible for Robocall Mitigation

- **Name:** [Brett Severson]
- **Title:** [COO]

- **Contact Information:** [Email, Phone Number]

5. Certification

We certify that the above-described Robocall Mitigation Program is in place and actively enforced to prevent illegal robocalls from originating on our network.

6. Updates and Revisions

This document will be reviewed and updated annually or as required by changes in FCC regulations.