

AON Networks Inc – Robocall Mitigation & KYC Program

AON Networks Inc certifies that all calls it originates are authenticated using STIR/SHAKEN through its underlying carrier partners.

Know Your Customer (KYC) Program

A. New Customer Onboarding

AON Networks Inc verifies all customers prior to activation. This includes collecting legal business information, verifying identity, reviewing website/domain presence, and confirming intended use of service. High-risk customers (call centers, marketing, lead generation) undergo enhanced due diligence.

B. Traffic Monitoring and Analytics

AON Networks Inc utilizes third-party partners including **QuestBlue** and **VoIP Innovations** for numbering services, compliance support, STIR/SHAKEN authentication, and traffic monitoring. Traffic is monitored for abnormal patterns including high call volumes, short duration calls, sequential dialing, and complaint indicators.

C. Mitigation of Illegal Traffic

If suspicious traffic is detected, AON Networks Inc takes the following steps: - Immediate investigation of call detail records - Customer verification and request for documentation - Rate limiting or blocking traffic - Suspension or termination of service if necessary - Cooperation with traceback requests within 24 hours

D. Existing Customer Monitoring

Existing customers are continuously monitored. Re-verification is triggered by traffic spikes, complaints, or changes in usage patterns.

E. Recordkeeping

AON Networks Inc maintains records of customer onboarding, monitoring, and enforcement actions and provides them upon lawful request.

Signed,

Ervind Arya
Chief Executive Officer
AON Networks Inc