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Gary Ramos
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To Whom it May Concern:

This letter is to confirm we will do whatever is necessary to remain compliant when it comes to Robocall Mitigation. PACT MSO will be migrating to a new platform on Bandwidth.com to address the STIR/SHAKEN . We also do not make robocalls to anyone using our SIP Trunks. Our phone system is protected with a Nextgen firewall to prevent intrusion and prevent misuse. The firewall only allows our Vendor IP address access to make/receive calls.

Regards,

A handwritten signature in black ink that reads "Gary Ramos".

Gary Ramos
IT Director