

Robocall Mitigation Program Description

1. Company Information

- Company Name: Metispro Corp.
- DBA: Quantic, Fairmount Payments
- Business Address: 1475 Phoenixville Pike, Suite 18, West Chester, PA 19380
- Contact Information: Vigyan Kaushik, CEO
- Work Phone: 484-630-0449 x 110
- FCC Registration Number (FRN): 0031601651
- VOIP Provider: Bandwidth

2. Certification of STIR/SHAKEN Implementation

- Implementation Status:

- ☒ Fully implemented STIR/SHAKEN across IP networks
- ☐ Partial implementation (with explanation)
- ☐ Not implemented

If fully implemented: Provide details of deployment and interoperability testing.

Deployment Details:

- STIR/SHAKEN has been deployed across all IP interconnections.
- The system is implemented in compliance with ATIS and SIP Forum standards.
- Certificates are issued and managed through an approved Secure Telephone Identity Policy Administrator (STI-PA).
- We use Bandwidth as our primary VoIP provider to ensure reliable and standards-compliant call authentication.

Interoperability Testing:

- Successfully tested call authentication and verification with downstream carriers.
- Conducted test scenarios including domestic and international call origination/termination.
- Verified proper handling of "Attestation Levels" (Full [A], Partial [B], Gateway [C]).
- Confirmed call validation display works correctly across major terminating networks.

Ongoing Monitoring:

- Continuous monitoring of signed call performance and error reporting.
- Regular system updates to align with evolving STIR/SHAKEN standards.
- Participation in industry-led interoperability events and tracebacks.

If partially or not implemented: Describe the reasons and timeline for implementation.

3. Robocall Mitigation Practices

If STIR/SHAKEN is not fully deployed, detail the measures you take to prevent illegal robocalls:

- Call Analytics and Monitoring
 - Real-time monitoring of traffic patterns.
 - Detection of high-volume short-duration calls.
 - Use of AI/ML-based anomaly detection systems.
- Know Your Customer (KYC) Procedures
 - Strict vetting of new customers.
 - Verification of business legitimacy before service activation.
 - Ongoing audits of customer usage.
- Call Blocking / Labeling
 - Blocking known bad actors using industry-shared blacklists.
 - Partnering with analytics providers for call labeling.
 - Providing traceback information upon FCC or industry request.

4. Enforcement and Escalation

- Immediate suspension/termination of accounts generating illegal traffic.
- Internal escalation process with compliance/legal teams.
- Cooperation with the Industry Traceback Group (ITG) and FCC enforcement actions.

5. Commitment to Ongoing Compliance

- Continuous improvement of mitigation techniques.
- Annual reviews and updates to robocall detection methods.
- Full cooperation with regulators, law enforcement, and industry partners.

6. Certification Statement

I certify under penalty of perjury that the foregoing is true and correct, and that [Company Name] has instituted the above-described robocall mitigation program in compliance with FCC rules.

Signature: 

Name/Title: Vigyan Kaushik, CEO

Date: Aug 27th, 2025