

Robocall Mitigation Program

Company: AJTEL Communications Network Group LLC

Program Overview

AJTEL Communications Network Group LLC is committed to preventing illegal robocalls from originating, transmitting, or terminating on its network. Our Robocall Mitigation Program outlines the policies, procedures, and technologies employed to identify, block, and mitigate unlawful robocalls while ensuring legitimate communications are not disrupted.

Key Components of the Program

1. **Compliance with STIR/SHAKEN Protocols**
 - Full implementation of STIR/SHAKEN standards across our network for VoIP-originated calls.
 - Authentication and verification of caller ID information to prevent spoofing.
 2. **Robocall Monitoring and Analytics**
 - Deployment of advanced call analytics systems to detect patterns associated with illegal robocalls.
 - Routine monitoring of network traffic to identify suspicious call activity.
 3. **Blocking and Mitigation Efforts**
 - Use of call-blocking technologies to intercept and block calls from known illegal robocallers.
 - Regular updates to our blocked call lists based on industry data and internal monitoring.
 4. **Cooperation with Industry and Regulators**
 - Participation in industry working groups to share intelligence and best practices.
 - Collaboration with the FCC and other regulatory bodies to stay updated on compliance requirements.
 5. **Customer Support and Education**
 - Providing resources and tools for customers to report suspected robocalls.
 - Educating customers on identifying and avoiding fraudulent calls.
 6. **Regular Program Audits and Updates**
 - Continuous assessment of the program's effectiveness through audits and performance reviews.
 - Timely updates to mitigation strategies in response to evolving robocall tactics.
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Y AHORA YA TENEMOS TELEVISION PARA TU OFICINA Y EVENTO AJTEL IPTV con mas de 800 Canales.



Certification and Reporting

As required, AJTEL Communications Network Group LLC has submitted its Robocall Mitigation Database certification to the FCC, affirming its adherence to industry standards and its proactive efforts to address illegal robocalls.

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