D.C. Sutherland & Co.

43 Pebblebrook Crescent

Whitby, ON L1R 3P3

1) This document sets forth the steps D.C. Sutherland & Co. is taking to perform Robocall Mitigation
2) D.C. Sutherland & Co. provides VoIP service through providers who have implemented STIR/SHAKEN
3) D.C. Sutherland & Co. has opted in to all STIR/SHAKEN programs provided by its VoIP providers
4) D.C. Sutherland & Co. is fully committed to investigating any and all complaints brought by governmental and regulatory entities, its customers, or any telephone user, relating to any unauthorized usage, including, but not limited to, Robocalling
5) D.C. Sutherland & Co. performs system monitoring to detect unauthorized usage including, but not limited to, Robocalling
6) D.C. Sutherland & Co. is fully committed to immediately halting any Robocalling that occurs through its system