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Business Phone Systems, Voice over IP, Network Cabling, Sound Masking, W-Fi and Microwave Links
Federal CAGE CODE 4RSN3

April 23rd, 2024

Federal Communications Commission
Robocall Mitigation Plan

To Whom It May Concern:

Double Eagle Voice and Data Systems, DBA Double Eagle VoIP Services, is a small carrier servicing the SMB market in the DC, Maryland, and Virginia metropolitan area with 11 customers. Our customers access our services over the public internet using their own broadband service.

The reasonable steps we take to mitigate the risks of originating robocalls consist of the following:

- We review call detail records for unexpectedly high volumes of call origination, and will interrupt service if abuse is detected.
- We do not do business with telemarketers.
- We do not allow customers to control the outbound caller ID.
- We do not service international customers.
- We research our customers thoroughly to validate that they are a legitimate business operating in the industry they claim to serve.

We acknowledge the FCC requirement and are prepared to cooperate and respond within 24 hours to traceback requests from the Commission, law enforcement, and the industry traceback consortium. We will cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.

Thank you for your consideration,

Sincerely,

A handwritten signature in blue ink that reads "James A. Rusnock". The signature is written in a cursive, flowing style.

James A. Rusnock, President