



Monday, April 29, 2024

To Whom It May Concern:

REM LLC commits to respond to all traceback requests from the Federal Communications Commission, law enforcement, and the industry traceback consortium, and will cooperate with such entities in investigating and stopping any illegal robo-callers that use its service to originate calls, and that none of the voice traffic that originates on our network is authenticated with STIR/SHAKEN, as we rely on our upstream providers that have STIR/SHAKEN compliance, and that all of the voice traffic that originates on the network is subject to a robocall mitigation program.

We rely on a combination of strict firewall rules on provisioning servers with isolation down by IP segments where applicable and have strict rules on our upstream carrier limiting the number of channels, minutes and connections to notify us immediately if there is any sudden, concerning traffic.

In addition, we hard code all outbound DIDs to prevent outbound spoofing.

Thank you for your consideration.

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