

Robocalling Monitoring Steps Taken by modulus SA Telecoms and IT

We, as modulus SA take the following steps as part of our procedure for the fight against Robocalling.

1. We carefully collect traffic towards U.S.A via select-only Tier-1 & Tier-2 providers.
2. We always ask customers prior to start traffic towards USA end users about the origination of the traffic to be handled.
3. Call Center traffic is not part of our business and IF identified, it is automatically blocked.
4. Our systems can monitor low-profile traffic towards specified destinations and actions are taken based on alerts.
5. We do act immediately on alerts or requests from our providers that are terminating traffic towards USA
6. We ask our clients to prove them selves being registered with FCC Robocalling Data Base.
7. We force our clients to register with FCC Robocalling Data Base as per common practices.

Kind regards