

Robocall Mitigation Program Description

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Certification by voice service providers in the Robocall Mitigation Database.

- It has implemented the STIR/SHAKEN authentication framework on a portion of its network and all calls it originates on that portion of its network are compliant with [§ 64.6301\(a\)\(1\)](#) and [\(2\)](#); or

In compliance with our obligations outlined in § 64.1200(n)(3), we have implemented a series of rigorous procedures to know our customers. These procedures involve thorough customer identification and verification processes, ensuring that only legitimate and authorized entities utilize our voice services.

Furthermore, we have established robust procedures to vet our upstream providers. This includes conducting due diligence to ensure that our upstream providers adhere to regulatory requirements and do not facilitate illegal robocall activities.

To identify and block illegal traffic, we utilize advanced analytics systems. These systems employ sophisticated algorithms and data analytics techniques to detect patterns associated with illegal robocalls in real-time. Additionally, we collaborate with reputable third-party analytics vendors to enhance our capabilities in robocall mitigation. While we cannot disclose the specific names of these vendors due to confidentiality agreements, we assure you that they are recognized industry leaders known for their expertise in this domain.

Our commitment to preventing the origination of illegal robocall traffic remains steadfast, and we continuously assess and enhance our processes and technologies to ensure compliance and protect consumers.

(iii) A statement of the non-gateway intermediate provider's commitment to respond fully and in a timely manner to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls; and

- We hereby affirm our unwavering commitment to responding fully and in a timely manner to all traceback requests from the Commission, law enforcement agencies, and the industry traceback consortium. We understand the importance of cooperation in investigating and stopping illegal robocallers, and we are dedicated to collaborating with these entities to address such issues effectively.

Our company prioritizes compliance with regulatory requirements and actively participates in efforts to combat illegal robocall activities. We are committed to taking proactive measures to identify and address any misuse of our services for illegal robocalling purposes.

Should you require any further information or assistance, please do not hesitate to contact us. We remain committed to working together with regulatory bodies and law enforcement agencies to uphold the integrity of telecommunications networks and protect consumers from fraudulent activities.