

HotelPlanner

Lexyl Travel Technologies
Dba HotelPlanner
205 Datura St
West Palm Beach, FL 33401

FRN: 0031547391

Lexyl Travel Technologies, dba HotelPlanner, receives inbound phone calls directly from customers that are looking to make a hotel reservation or service an existing hotel reservation. These calls are originating to us via our current phone carriers, Vonage, Bandwidth and Twilio. Outbound calls currently are going through Twilio to support our customers/suppliers.

We currently do the following.....

- Implemented method of manually blocking/blacklisting calls that we deem as spam or robocall.
- Rejecting anonymous inbound calls on the network.
- Restrict our inbound agents from making outbound calls to any number other than the inbound number received.
- Restrict outbound calls to only originate from numbers that belong to our account.

Lexyl Travel Technologies also commits to responding to all trace requests from the FCC, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping illegal robocalls.

As it relates to Stir-Shaken, we received the following response from the FCC on February 23, 2022.

Thank you for your response with regard to how Lexyl Travel Technologies complies with the STIR/SHAKEN requirements. Based on your response, there is nothing further to do at this time on your end. We will reach out again if we have any further questions or concerns. If you have additional questions, please feel free to send me an email.

Michael Ray
FCC—Wireline Competition Bureau
Competition Policy Division