

We do not accept any auto-dialed traffic. This is accomplished by restricting the rate at which a customer can initiate calls. We have configuration parameters for CPS and for number of simultaneous calls (channels).

Thorough vetting of the customer, including details about the type(s) of calling campaign(s) they are running and how they are 100% compliant with the myriad applicable regulations.

Pre-validation of the caller-ID values the customer will use, including confirmation that each number is assigned directly to the customer.

Call-by-call confirmation that the caller-ID used is on the pre-validated list, and that the calling rate is in line with the type of calling the customer said they were doing.

On-going monitoring and spot-checking to ensure that the calling numbers are not being reported as illegal, and that the numbers answer consistent with whatever legitimate campaign(s) the customer has represented they are making.

Immediate engagement with any customer with prompt suspension if problems are not rectified, and permanent termination for a repeat offense.