

Robocall Mitigation Strategy

1. As part of a multi-pronged approach to combat this issue, it has been made a priority to block illegal Caller ID spoofing.
2. All servers and switches allow call termination only from Caller IDs that are known to the system.
3. Caller ID rules have been expanded to include foreign calls.
4. In instances where calls appear to have been maliciously spoofed IP addresses and other metadata is logged on the switch.
5. Call routing switches have been bolstered with firewalls and intruder detection policies.

A handwritten signature in blue ink, appearing to read 'W. Duck', is positioned above the printed name.

Walter Duck

Powertunnel Communications
Dated October 19, 2021