

Robocall Mitigation Policy

Elevationz, LLC is a small hosted telecom solutions provider, providing services to local business. We have partnered with Bulk Solutions for trunking and PSTN termination. As part of this partnership, Elevationz utilizes CNAM provided as part of the agreement with Bulk Solutions as a means of mitigating spam calling.

Know your Customer

As a Small Hosted PBX solutions provider, Elevationz, LLC maintains a working business relationship with its telecom customers. This working knowledge helps can help us identify potential malicious or anomolious activity on their accounts. In the case of such activity, elevationz staff can quickly disable service on the offending account.

Telecom customers of Elevationz, do not have access to add, edit or remove caller ID, or numbers configured on their account. All devices, numbers and calling routes must be added by elevationz personnel.

IP Restrictions

Sip trunking telecom services utilized by elevationz implements IP based authentication, thus only allowing elevationz hosted pbx servers to authenticate with the trunking provider.

Terms of service

The terms of service between Elevationz, LLC and its clients prohibits the use of automated dialers, or attempts to miss use any of Elevationz hosted pbx technologies for bulk unsolicited calling.

Enforcement

Elevationz, LLC and it's staff are committed to providing all help necessary to the FCC and law enforcement to stop malicious and illegal robocalls.