

Indiana Telephone Company Inc Robocall Mitigation Plan 2025

1. Stir shaken implementation
2. Lock down access to local IP
3. RMD database filing
4. Vet our customers
5. Validate Numbers
6. Don't allow international

Zero International dialing allowed.

7. Know our upstream provider

Bandwidth's, procedures <https://support.bandwidth.com/hc/en-us/articles/12452154239127-Comprehensive-filing-requirements-for-the-Robocall-Mitigation-Database>

8. Analyze calls to verify usage.
9. Firewall configuration to specific IP's

No international IP's

10. Intrusion Detection
11. Validation of systems
12. Enforcement

When our monitors show unusual traffic, we immediately investigate the traffic. We shut down traffic block IP's and scan system to see what has been compromised. We then validate the system and rebuild firewall and intrusion detections. We terminate accounts will illegal robocalls. We then notify Bandwidth with what we find.

This Robocall Mitigation Plan is submitted by Indiana Telephone Company, Inc. pursuant to the provisions of 47 C.F.R. § 64.6305, adopted by the Federal Communications Commission (FCC) which require all “voice service providers” to establish a “robocall mitigation plan”. We are in the process of implementing STIR/SHAKEN. We have obtained our OCN number, and in the process of completing all steps. We will be using

bandwidth.com to sign all our calls. We lock down systems per IP and customers endpoints. Endpoints are cloud controlled via GDMS cloud (Grandstream). We filed for RMD in 2022, and are in the process of renewal.

We vet our customers to ensure robocalling to minimize origination of robocalls. We only partake in business service, no residential service. We cater to local businesses and get a tax ID number with business name.

We do remotely monitor traffic inbound/outbound. We also review customer service records to look for suspicious activities. This is ongoing practice.

International dialing is blocked on our internal network. We do not originate nor terminate any international traffic.

We have 1 upstream provider, bandwidth. We are automatically emailed if any issues pop up.