

TeamAlert Stir/Shaken Reasonable Steps

The TeamAlert system is used for alert notification. Part of this process is that we allow our customers to add a phone number to be notified if an alert is raised. That person will receive a programmed message related to that alert that can only be partially modified by the customer (only up to 64 characters) and passes alert specific information. We verify all accounts are added to the system and if we where to have someone abusing the system, we would remove them from our services. We have records of all outgoing calls and can tie them back to the originating account in case the FCC wants to see any records or have us suspend an account. Our system does not make many outgoing calls since this is only used for emergencies so if the service is used for any other purposes, it is easily identifiable.