

**December 27, 2024**

To Whom It May Concern:

As per your request, please find our full Robocall mitigation strategy, below:

1) Internet Technologies, Inc. (*Inttek*) does not originate **ANY** “robocalls” whatsoever, nor have we ever been investigated for such activities. We have never allowed anyone associated with *Inttek*, nor any of our customers, to ever originate “robocalls.” Any type of “robocalling” activity has always been a violation of our acceptable use policy (AUP) and is strictly forbidden. Our VoIP systems capable of originating calls are continuously monitored for call volume, logged and managed by *Inttek*, in a controlled location.

2) All calls we originate have caller-ID (CID) numbers which are valid. We manage and control all systems generating CID numbers. Further, we participate in the STIR / SHAKEN program, with our upstream provider (bandwidth.com) signing originated calls.

3) Any CID which we originate will also terminate using the same CID. *Inttek* manages all caller-ID and DID configuration. All configuration data is documented and logged.

4) We personally know all our customers and staff, having close, daily working relationships. We **DO NOT** resell any services to unknown or unvetted persons nor companies.

5) *Inttek* does not have any subsidiaries, affiliates nor parent companies. *Inttek's* principle ownership is:

Internet Technologies, Inc.  
David McGough, CEO.  
330 Shipyard Blvd.  
Wilmington, NC 28412  
Tel: (910) 792-1786 x4

6) *Inttek* will promptly (within 24 hours) review and respond to any reports of violations of our AUP, “traceback” requests or suspected “robocalling” activity. We take any such allegations extremely seriously. Upon detection, if any type of unauthorized activities on (or access to) our network are found, such access will be immediately disrupted / terminated.

Thanks for your assistance.