

Robocall Mitigation Plan for Enhanced Telecommunications & Data, Inc.

Company Overview: Enhanced Telecommunications & Data, Inc. is a reseller of voice services provided by Bandwidth, Inc, a wholesaler. As a reseller, we do not originate calls directly on our own network infrastructure but facilitate voice services for our customers through partnerships with wholesalers. We are fully committed to complying with all Federal Communications Commission (FCC) regulations, including those outlined in 47 CFR § 64.6300 et seq., to implement STIR/SHAKEN and combat illegal robocalls to protect consumers.

STIR/SHAKEN Implementation: Enhanced Telecommunications & Data, Inc. has fully implemented STIR/SHAKEN protocols in compliance with FCC requirements. Through our partnership with Sansay, Inc., we ensure that all eligible voice traffic is authenticated and verified using STIR/SHAKEN call authentication standards. We rely on Sansay, Inc.'s network infrastructure, which supports full STIR/SHAKEN implementation, including the signing of calls with appropriate attestation levels (A, B, or C) based on the caller's authentication status. We actively monitor compliance with STIR/SHAKEN requirements to ensure that all voice traffic adheres to FCC regulations.

Robocall Mitigation Measures: To further prevent illegal robocalls and ensure compliance with FCC regulations, we have implemented the following comprehensive measures:

- **Customer Verification:** We conduct thorough identity and business verification (e.g., reviewing licenses, tax IDs) during customer onboarding. Customers are required to sign anti-robocall pledges, and we perform monthly account reviews to detect suspicious activity, suspending or terminating accounts found to be in violation.
- **Wholesaler Compliance:** Our contracts with Sansay, Inc. mandate full compliance with FCC anti-robocall rules, including STIR/SHAKEN implementation. We review Sansay's Robocall Mitigation Database (RMD) certifications quarterly and reserve the right to terminate partnerships for non-compliance.
- **Call Blocking and Reporting:** We maintain an active blacklist using data from the Industry Traceback Group (ITG) and FCC threat databases to block calls from known malicious sources. Suspected robocall violations are promptly reported to the FCC, law enforcement, and ITG for further action.
- **Traceback Cooperation:** We commit to responding fully to traceback requests within 24 hours, with dedicated staff assigned to coordinate with traceback authorities to identify and mitigate sources of illegal robocalls.

No Past Issues: Enhanced Telecommunications & Data, Inc. and its affiliated entities have not been subject to investigations or penalties related to robocall violations in the past two years.

FCC Robocall Mitigation Database Filing: We will submit and maintain accurate filings in the FCC's Robocall Mitigation Database, including the following details:

- **Business Name:** Enhanced Telecommunications & Data, Inc.
- **Address:** 2045 Wildwood St., Boise, ID 83713
- **Contact:** Vince Larsen, hosted@etd.com, 208-947-3900 Updates to our filing will be submitted within 10 business days of any material changes to our robocall mitigation plan or contact information.

Commitment to Compliance: We will review our plan yearly to ensure compliance with FCC rules and prevent illegal robocalls.

Signed: Kimberly Coleman, President, Enhanced Telecommunications, February 24th, 2026.