



Hawk Dial PVT LTD is committed to mitigating Robocalls. Hawk Dial is taking the following steps to mitigate Robocalls that originate on our networks, and will assist in any call trace back requests.

Our Company's Terms of Service Expressly Prohibits

- Illegal spoofing of caller ID
- Autodialing
- Fax or voicemail broadcasting
- Telemarketing (including, without limitation, charitable or political solicitation or polling)
- Incorporation of robocall mitigation language into our contracts, terms of service, acceptable use policy, tariffs and/or other documents as appropriate prohibiting use of our platforms to make or receive illegal calls.
- If calls are detected in bulk, from the same IP or from multiple IP addresses that are identified as suspicious due to abnormal call activity, or unreasonable call traffic, the system takes appropriate action to block such calls immediately. Notwithstanding all of the foregoing, we are unable to disclose further details due to the security classification of this information.

Traceback

Hawk Dial commits to responding to call trace back requests from the FCC, law enforcement, and the industry trace back consortium. Hawk Dial also will cooperate with the FCC, law enforcement, and the consortium to investigate and end any illegal robocalls found to be originating on Hawk Dial network.

In addition to taking steps to avoid originating illegal robocalls, Hawk Dial will be implementing the STIR/SHAKEN Framework before the extension date outlined for small service providers in Section 64.6304(a) of the FCC's rules, as may be amended.