

## **Robocall Mitigation Plan (RMP)**

Prepared Dec 17, 2024

LV.Net delivers VoIP services and employs stringent measures to prevent robocalls on our network. LV.Net has never been prohibited in any way from filing in the RMD.

### **STIR/SHAKEN:**

STIR/SHAKEN is fully implemented by our upstream provider, Bandwidth.com CLEC LLC.

STIR/SHAKEN is implemented for 80% of the VoIP traffic on our network with the remaining traffic migrating by Q2-2025.

### **Voice Service Provider Information:**

|                              |                                      |
|------------------------------|--------------------------------------|
| Business Names:              | LV.Net                               |
| Primary Address:             | 2595 Fremont St. Las Vegas, NV 89104 |
| Other Business Names in Use: | LasVegas.Net                         |

### **Point of Contact for Robocall Mitigation:**

|                   |                                      |
|-------------------|--------------------------------------|
| Name:             | Charles Sattler                      |
| Title:            | CEO                                  |
| Department:       | Executive                            |
| Business Address: | 2595 Fremont St. Las Vegas, NV 89104 |
| Telephone Number: | 702.900.0000                         |
| Email Address:    | voipabuse@lv.net                     |

### **Know Your Customer:**

LV.Net follows and adheres to section three of the “Best Practices for the Implementation of Call Authentication Frameworks” for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group. (<https://docs.fcc.gov/public/attachments/DOC-367133A1.pdf>)

### **Measures to Prevent or Avoid the Origination of Illegal Robocalls:**

- Customer CDR software analyzes in real time our outbound calls and looks for patterns that match those of RoboCalls including calls per minute and repeated calls to numbers not in service. Tickets are automatically opened that allow further investigation by our support team.
- If LV.Net has a reasonable basis to believe that a customer is originating illegal robocalls, it will immediately suspend the account. If further investigation finds they are in violation of our Acceptable Use Policy the account will be terminated immediately.

### **Responding to Traceback Requests:**

LV.Net has personnel appointed to respond fully to all traceback requests from the Commission, law enforcement, and the registered traceback consortium, and will cooperate in investigating and stopping any illegal ROBO caller(s) originating illegal calls on our network. We are committed to responding fully to all requests within 24 hours.