

Robocall Mitigation Program Description

Company Name: Credit Medics Rx

FCC Registration Number (FRN): 0031505696

Detection and Prevention of Illegal Robocalls:

Our company employs a comprehensive robocall mitigation program to prevent illegal robocall traffic. This includes:

- Regular monitoring of call traffic patterns to identify abnormal or suspicious activity.
- Blocking known sources of illegal robocalls using automated filtering tools.
- Conducting quarterly audits of customers' calling practices to ensure compliance with FCC regulations.

Call Analytics and Monitoring:

We utilize **ViciDial** to:

- Detect and block calls with spoofed caller IDs.
- Analyze calling patterns to identify high-risk behavior.
- Take immediate corrective action when suspicious activity is identified, including blocking traffic and initiating further investigations.

Customer Vetting Procedures:

- All new customers are required to provide verifiable business documentation before account activation.
- Existing customer traffic is periodically reviewed for compliance through regular audits.
- We reserve the right to suspend or terminate services for customers engaging in illegal robocalling activities.

Upstream Provider Screening:

We verify the legitimacy of all upstream providers by:

- Reviewing their STIR/SHAKEN compliance documentation and traffic reports.

- Ensuring they adhere to FCC guidelines through annual reviews of their certifications and performance.

Commitment to Traceback Requests:

Our company is committed to responding to traceback requests within 24 hours and cooperating fully with enforcement actions if necessary.

Closing Statement:

Credit Medics Rx is fully committed to adhering to FCC regulations and maintaining a robust program to combat illegal robocalls.