

Robocall Mitigation Plan

Our Platform

Our PBX platform does not natively allow for robo-dialing campaigns or predictive dialing. Our company does not alter the functionality in any way.

Who We Service and Manage

Our managed customers are small to medium sized End-Users (i.e., mass market Customers). The configuration and management of the end user system is performed by our in-house technicians. Due to this fact, I certify that all systems managed by us under any carrier will not be configured to perform calls that would violate calling guidelines. Actual Caller ID and phone numbers will be presented when sending calls.

In the event of forwarded calls, Attestation B is applied by our carriers and forwarded to a controlled number that is expecting a forwarded call for routing.

Our Carriers

All our carriers are listed as participating in Robocall Mitigation. Their automated actions and responses will further mitigate any non-legitimate traffic that may originate from our customers.

[REDACTED]

Traceback

We will respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that use our systems or services to originate calls.