



Robocall Mitigation Program – Banter Inc

1. Company Information

Company Name: Banter Inc
Legal Entity Type: LLC
FCC Registration Number (FRN): 0031501711
Address: 8600 Freeport Pkwy, Ste 130, Irving TX 75063
Contact Person: Shashidhar E
Contact Email / Phone: customercare@banter.io, +1 972-845-1500

2. Voice Services Provided

Banter.io provides interconnected VoIP services to end users in the United States. Our platform offers direct inward dialing (DID), outbound calling, SMS/MMS messaging, and call management features to small and medium-sized businesses.

3. STIR/SHAKEN Implementation Status

Banter Inc is implementing the STIR/SHAKEN framework on all IP-based outbound calls where technically feasible.

4. Robocall Mitigation Practices

Banter.io has adopted a comprehensive robocall mitigation strategy that includes:

1. Customer Vetting

All customers are verified through Know Your Customer (KYC) processes.

2. Traffic Monitoring

Call traffic is continuously monitored for abnormal patterns such as high-volume short- duration calls, high call attempts per second, or traffic to known high-risk destinations. Suspicious call profiles are flagged and reviewed.

3. Enforcement & Blocking

- Accounts suspected of originating illegal robocalls are immediately suspended pending investigation.
- Banter.io reserves the right to terminate accounts proven to originate unlawful traffic.

4. Complaint Handling

- We maintain a support channel for carriers and consumers to report suspected robocalls.
- All reports are investigated promptly.

5. Compliance with FCC Rules

Banter.io affirms compliance with the FCC's robocall mitigation rules under 47 CFR § 64.6305. We have implemented measures to prevent origination of illegal robocalls and cooperate with industry traceback requests from the U.S. Traceback Consortium.

6. Corporate Structure

- Principals: Ratan Ingu
- Parent Company: None
- Subsidiaries: None
- Affiliates: None

7. Foreign Service Providers

Banter.io is a U.S.-based provider and does not operate as a foreign service provider.

8. Certification

Banter Inc certifies that it has taken reasonable steps to implement an effective robocall mitigation program and that it complies with FCC requirements.

Signed: shashidhar

Name: Shashidhar E

Title: Manager

Banter Inc

Date: 02 September'25