



CONNEXIUM

Robocall Mitigation Program

September 25th, 2021

FEDERAL COMMUNICATION COMMISSION

TO WHOM IT MAY CONCERN

This letter certifies that no robocalls, automated calls or any form of auto dialing business is performed by our company or any of our customers.

Our company focus on installing and managing cloud-based PBX for local Canadian small and medium businesses, mostly in the retail and services industries.

We constantly monitor our network infrastructure and cloud-based virtual machines and do not offer VOIP credentials to our customer. 80% of calls made on our network are made by physical desk phones and the remaining 20% are computer and mobile phone base softphones.

100% of desk phones and softphones are remotely provisioned making it impossible for our customer to register robocall software on our network.

We use a combination of Canadian and US based trunk providers for our PBXes.

- 98% of our termination calls are made within Canada
- 100% of our origination calls are made by Canadian based companies.

Sincerely,

Patrick Buswell

Owner and Sales director of Connexium



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