

Robocall Mitigation Plan

Robocall Mitigation Database Supplemental Filing Information of Frontier Networks Inc. (FRONTIER) Outlining Our Reasonable Mitigation Steps FRONTIER takes the following steps to mitigate illegal robocall traffic on our service:

- 1) FRONTIER only enrolls customers that we know and who are our customers for our Internet Services. As such, we eliminate any anonymous users.
- 2) FRONTIER does NOT allow any automated sign-up method.
- 3) FRONTIER requires payment via credit card only, which validates the identity of the customer.
- 4) FRONTIER views regular reports to summarize outbound calling count of all users, so as to identify any unusually high outbound activity. We believe the above specific reasonable steps we have taken are highly effective in preventing originating illegal robocall traffic on our service.
- 5) All of our telecommunication services, including those provided to other telecommunication service providers, are subject to terms of use and acceptable usage policies that prohibit their use for unlawful and non-compliant activities.

non-compliant activities. For more information you can contact Luigi Calabrese, President and CEO of Frontier Networks Inc. regulatory@frontiernetworks.ca or 4168475243. To contact support, please dial 4168475240 Extension 2.

*****END OF DOCUMENT*****

