



10403 172 St NW Unit 360,
Edmonton, AB T5S 1K9
(780) 489-1777
telecom@salon-software.com

December 12, 2024

Office of the Secretary, Federal Communications Commission
45 L Street NE, Washington, DC 20554
ATTN: Enforcement Bureau – Telecommunications Consumers Division

To Whom it May Concern:

Our company

Syntec Business Systems Inc.(RMD0008736)

manages a telecommunications account via a 3rd party vendor (<https://www.bandwidth.com/>).

We certify that our clients managed through said account have not been given capability for voice calls. Which would make robocalls a non-issue in regards to our managed services.

Our account, and all sub-accounts, are used for SMS communication only. All of the sub-accounts we manage for our clients within the United States also meet all verification requirements for valid SMS delivery, as per the requirements upheld by the vendor. All communication to and from the telecom companies in the United States is done via the vendor, and we have little control over that process.

Requests for clarification or elaboration can be submitted to telecom@salon-software.com.

All the best,

Ryan Froehler | Support Manager