

Extric, LLC Robocall Mitigation Program Description

Purpose

Extric, LLC has implemented a Robocall Mitigation Program to detect, mitigate, and prevent the origination of illegal robocalls within our network. This program is designed to comply with the FCC's STIR/SHAKEN framework and the requirements of the TRACED Act, ensuring accountability and transparency in call authentication practices.

Core Elements of the Program

1. Customer and Caller Vetting

- Strict verification procedures for onboarding new customers to minimize potential abuse by high-risk entities.
- Regular audits of existing customers to ensure compliance with acceptable use policies and industry standards.

2. Reporting and Collaboration

- Prompt reporting of suspected illegal robocall activity to law enforcement, industry groups, and the FCC as required.
- Active participation in industry forums and collaborative efforts to enhance robocall mitigation strategies.

3. Consumer Education

- Support channels for users to report suspicious calls and seek assistance.

Compliance and Certification

Extric, LLC has submitted its certification to the FCC's Robocall Mitigation Database, affirming compliance with robocall mitigation requirements. As part of this certification, we continually review and enhance our processes to adapt to evolving threats and regulatory changes.

For inquiries or more information about our Robocall Mitigation Program, please contact us at:

Extric, LLC

911 Military St.

Second Floor

Port Huron, MI 48060

Email: [support@towbook.com]

Phone: [810-320-5063]