

Robocall Mitigation Plan

Robocall Mitigation Program:

- We are a VoIP provider, utilizing Bandwidth.com ("BW") as our upstream carrier for voice and fax transmission.
- All of our clients' endpoints are installed by our techs.
- Our SIP servers are protected by IP, and username authentication.
- Each endpoint is manually provisioned using extension / username and SIP password.
- There are no computers or devices able to use software to instigate robocall mitigation.
- If, somehow, a robocall program is used, we are available 24/7 to track, isolate, and remediate.

Non-Gateway Intermediate Provider:

- We utilize BW as our upstream carrier.
- They have implemented STIR/SHAKEN.
- Our SIP servers connect directly to BW by isolated IP addresses.

Know Your Customer

- OnePointSync's ideal customer is 10-50 employees.
- OnePointSync installs and integrates all types of IT equipment.
- We qualify the customer as a good fit for VoIP services, and we install their VoIP phones.
- The customer's VoIP server resides in our data center, under our control.
- The customer's VoIP phones connect via the Internet to their server.
- All phones and fax equipment are installed by our techs.
- We monitor all of our customers networks and bandwidth usages for any rogue data.
- If illegal traffic is ever found that SIP extension is immediately disabled to cease transmission.
- International calling is disabled at our carrier level.

Corporate Office / Technical Contact:

- OnePointSync, LLC.
c/o Nicholas Hoague
9580 W. 14th Ave.
#100
Lakewood, CO 80215

(303) 586-5745 ext 103
nhoague@onepointsync.com