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Robocall Mitigation Program

Specific Reasonable Steps Taken to Avoid Originating Illegal Robocall Traffic

What follows are the specific reasonable steps Datapro Telecom Solutions has taken to avoid originating illegal robocall traffic.

- Datapro Telecom Solutions has a “know your customer policy” to prevent your services from being used to originate illegal traffic. We extensively investigate potential business customers seeking access to high-volume origination services prior to providing service by collecting information such as their physical business location, contact person(s), state or country of incorporation, federal tax ID, and the general nature of their business.
 - Datapro Telecom Solutions requires all business customers to sign contracts that contain provisions that allow for termination in the event high-volume origination services are abused by new and renewing customers. Datapro Telecom Solutions will not hesitate to enforce them if necessary.
- Status of STIR/SHAKEN Implementation

As of Feb 21, 2024, voice traffic that originates or terminates on the network of Datapro Telecom Solutions is authenticated or verified with STIR/SHAKEN. Datapro Telecom Solutions works with its partner carriers in authenticating and verifying with STIR/SHAKEN voice traffic that originates and terminates on the IP portions of the company’s network that support SIP calls.