



ORDER FORM

1. General Information

1. Customer Information

Customer Name:	Red Rock Telecommunications, LLC
Attention To:	Jose Morales
Billing Address:	3719 E La Salle St
City, State, Zip Code:	Phoenix, AZ, 85040
Email:	jmorales@redrocktelecom.com

2. Services Ordered

SERVICES*	PAYMENT-TYPE	SERVICE CURRENCY	CUSTOMER SERVICE ADDRESS
Hosted Signing Service	Postpayment	USD	3719 E LA SALLE ST PHOENIX, AZ 85040-3977 USA

* Bandwidth Inc. is the Service provider for any regulated Service provided in the United States or Canada as well as any non-regulated Service. For all other regulated Services, unless stated otherwise elsewhere, Bandwidth's Affiliate, Voxbone S.A., is the Service provider. Your Rate Sheet will provide more specific descriptions, where applicable.

Additional Services: If you desire to use additional services, features and/or functionalities not otherwise listed in the Services Ordered detail above or in the attached Rate Sheet (collectively, the "**Additional Services**"), then you may, upon Bandwidth's approval, be enabled for the Additional Services in your Account. The Additional Services will be subject to the applicable Supplemental Legal Terms and Product Terms, set forth in Section 2 below, and to Bandwidth's then-standard rates. Such rates will be sent to you via written notice in the form of a rate update notification at the time such Additional Services are enabled.

3. Term

Initial Order Form Term: twenty four (24) months from the Order Form Effective Date. The Initial Order Form Term will automatically extend upon the same terms and conditions applicable during the Initial Order Form Term for additional consecutive term(s) of twelve (12) months (the "**Renewal Order Form Term**") until either the Agreement or this Order Form is terminated pursuant to the terms of the Agreement.

2. Relevant Documents and Terms

All Services listed in the Services Ordered detail above are provided under the terms and conditions of:

1. Services Agreement ("Agreement"):

- The Master Services Agreement as executed between the parties on Jan 05, 2016



If there is any conflict between this Order Form and the Agreement, the terms of this Order Form will control.

2. **Product Terms:** <https://www.bandwidth.com/legal/product-terms/>
3. **Supplemental Legal Terms applicable:** <https://www.bandwidth.com/legal/supplemental-legal-terms/>

The following Supplemental Legal Terms will be applicable to the Services listed on this Order Form:

4. **Service Restrictions:** The usage policies, guidelines, and restrictions applicable to your use of the Services located in the “Restrictions & Requirements” section of your Account under the “Service Management” tab as may be amended from time to time.
5. **Miscellaneous:** Capitalized terms not elsewhere defined in this Order Form will have the meaning ascribed to them in the Agreement.

If Customer is authorized to resell the Services under their Agreement, any references to the term “Reseller” in the Agreement, Product Terms, or Supplemental Legal Terms shall be understood to mean “Customer”.

3. Other Rate & Payment-Related Items

Rate Sheet: A Rate Sheet will be attached hereto and include rates applicable for all Services. The Rate Sheet may also incorporate by reference rates which will be sent to you separately electronically. Customer accepts receipt of the rates for applicable Services in the attached Rate Sheet in electronic format separately as provided by Bandwidth from time to time.

Rate Changes: Unless otherwise indicated on the Rate Sheet attached hereto, rates for Services provided under this Order Form are subject to change upon no less than seven (7) calendar days prior written notice to Customer. Bandwidth will send such prior notice to Customer via email to Customer’s contact information on the applicable Order Form. Customer will be deemed to have received and accepted such changed rates upon Bandwidth’s transmission of the email(s) containing the electronic file(s). If there is no rate otherwise provided, then the applicable standard rate will apply to any use of the Services, subject to any other applicable rates, Fees or Surcharges, including, without limitation, any applicable Surcharge due to Bandwidth pursuant to the applicable Service terms.

4. Additional Terms

Fraud: If you suspect or have knowledge of any fraudulent use of the Services, you will immediately stop using the impacted Services and notify Bandwidth. You acknowledge and agree that Bandwidth does not provide or warrant any fraud prevention. If we become aware of unusual Service-related volumes or patterns, we will make commercially reasonable efforts to notify you. Notwithstanding the foregoing, our sole obligation to you with respect to any actual, alleged or suspected fraudulent use of the Services will be to reasonably cooperate with you upon your request, and at no expense to Bandwidth, to assist your efforts to stop any fraudulent use of the Services that you report to us. Except to the extent that such fraud arises directly out of the gross negligence or willful misconduct of Bandwidth, you are and will remain solely responsible for all expenses and liabilities, including usage charges, relating to the fraudulent use of the Services by you, your End Users, or any other person or entity directly or indirectly utilizing the Services.

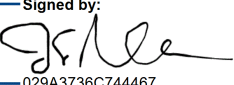
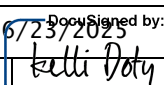


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Raleigh, NC 27607

Connection: Where applicable, you will be responsible, at your sole cost, for providing all Customer Equipment, including the installation, configuration, integrity, and technical and physical security thereof, and for connecting to Bandwidth’s network in a manner and at locations determined by Bandwidth.

Interoperability: You will reasonably cooperate with Bandwidth to perform interoperability testing between Bandwidth’s and your networks and systems, to be completed within a reasonable time not to exceed thirty (30) calendar days after the Effective Date of this Order Form, and notify us prior to implementing any upgrades, updates and/or enhancements you make to your networks and/or systems so the Parties may work together in good faith to determine how best to proceed.

By signing below, each Party acknowledges that it has carefully read, fully understands, and agrees to the terms of this Order Form. This Order Form becomes effective upon the last date of signature (“**Effective Date**”). The individuals signing this Order Form each represent they have the authority to bind their respective Parties to its terms.

CUSTOMER By:  029A3736C744467...	VOXBONE S.A. By:  E9227028F4964FF...
Printed Name: Jose Morales	Printed Name: Kelli Doty
Title: Director of Operations	Title: VP Customer Success
Date:  E9227028F4964FF...	Date: 6/23/2025
BANDWIDTH INC.: By:  E9227028F4964FF...	
Printed Name: Kelli Doty	
Title: VP Customer Success	
Date: 6/23/2025	



Hello!

This is your Bandwidth Rate Sheet

Customer Name

Date of Order Form to which this Rate Sheet Applies

Red Rock Telecommunications, LLC

6/23/2025

Other Services and Fees

Hosted Signing Service*

Type	Rate
Hosted Signing Service - USA (MRC)	\$500.0000
Hosted Signing Service - USA (NRC)	\$500.0000

*Bandwidth reserves the right to increase rates applicable to the Hosted Signing Service in the above rate table pursuant to either of the following conditions: (1) annually, up to five percent (5%) to reflect inflation, increases in underlying carrier costs, or general market conditions; or (2) if Customer's call volume increases by more than twenty-five percent (25%) compared to Customer's average call volume in effect at the Effective Date of the Order Form to which this Rate Sheet is attached.

Unless otherwise specifically listed in this Rate Sheet, the Rates included in this Rate Sheet will not apply to calls from or to any location outside the contiguous United States (i.e., excluding Alaska, Hawaii, Puerto Rico, and/or any districts, protectorates or territories other than the District of Columbia). With respect to any calls from or to any location outside the contiguous United States, Bandwidth's then-prevailing applicable Rates as posted at www.bandwidth.com/legal will apply. All such Rates are subject to change upon seven (7) calendar days' prior notice. Customer will be deemed to have received and accepted notice of such changed Rates when posted by Bandwidth to www.bandwidth.com/legal.

If this document amends or modifies any Rates for existing Services, such amended or modified Rates will be effective commencing with the service period following the date both Parties have executed this document below.

The Rates described above include all modifications and upgrades Bandwidth may make to the API and/or the Service from time to time; provided, however, such Rates specifically exclude any modifications and/or upgrades that result in the inclusion of additional functionality that materially increases Bandwidth's costs associated with the delivery of the API and/or the Service (for example, toll free calling).

This Rate Sheet supplements the written agreement entered into between the Parties, the Product Terms, the Supplemental Legal Terms, and any other attachments to the Order Form (collectively, the "Contract Documents"), all of which are fully incorporated by reference herein. Capitalized terms not elsewhere defined in this Rate Sheet will have the meaning ascribed to them in the Contract Documents.



Hosted Signing Service Product Terms

These Reseller Hosted Signing Service Product Terms (the “**Product Terms**”) supplement the Bandwidth Reseller Services Agreement, or any other separate written agreement entered into between the Parties in which Reseller is expressly authorized to resell the Services, as applicable (the “**Services Agreement**”). Capitalized terms not elsewhere defined in these Product Terms will have the meaning ascribed to them in the Services Agreement, applicable Supplemental Legal Terms, or any applicable Order Form.

With respect to an instance where the provision of Hosted Signing Service in any particular geographic area in which Bandwidth Inc. is not licensed to provide Hosted Signing Service or otherwise decides not to provide Hosted Signing Service, Bandwidth may nevertheless be able to provide Hosted Signing Service through an Affiliate which could require Reseller to execute an Order Form directly with our Affiliate. Any such Order Form would be subject to the terms of these Product Terms.

1. **Service Description.** Hosted Signing Service (the “**Service**”) provides the Reseller (also defined herein as “**Responsible Service Provider**”) with Third-Party Authentication (“**TPA**”) services under the STIR/SHAKEN standards. Bandwidth will authenticate outbound calls originating from the Responsible Service Provider and delivered to Bandwidth from the Responsible Service Provider’s network using the Responsible Service Provider’s STIR/SHAKEN Certificate(s) and Attestation-Level Designations.
2. **Scope and Territory.** This Service is only to be used for the Responsible Service Provider’s own internal business purposes, and further may not be sold, resold, or distributed. The applicable territory for the Service, including any country-specific terms, is set forth in Appendix A. As additional countries are added by Bandwidth, such additions may result in additional terms and/or Charges to which the Responsible Service Provider would agree by amendment to an applicable Order Form, or written notice, where applicable.
3. **Service Requirements.** In order to use the Service, the Responsible Service Provider will:
 - a. **Apply for and Maintain a Valid STIR/SHAKEN Certificate.** Maintain and supply to Bandwidth a valid STIR/SHAKEN Certificate(s) (“**Certificate**”) from a validly authorized Certification Authority (“**CA**”).
 - b. **Remain in Compliance.** Remain responsible for complying with applicable laws and regulations, including but not limited to, applicable rules concerning End Users’ right to use and properly present telephone numbers when originating voice calls. The Responsible Service Provider shall maintain robust Know Your Customer (“**KYC**”) records and protocols, in-line with applicable regulations and industry best practices. Information regarding Responsible Service Provider’s KYC protocols may be requested by Bandwidth for its review at any time and Responsible Service Provider shall provide the requested KYC information to Bandwidth without undue delay.
 - c. **Remain in Good Standing.** Remain in good standing with the relevant Certificate Authority, policy administrator, and governance authority at all times.
 - d. **Cooperate in Good Faith.** Cooperate with Bandwidth and respond to any information requests from law enforcement, regulators, or telecommunications providers within the timeframe requested, including Industry Traceback Group (“**ITG**”), where applicable, or other applicable traceback requests.



Hosted Signing Service Product Terms

- e. **End User Responsibility.** Accept all responsibility of the End User, including use of Responsible Service Provider's outbound calling for any illegal purposes (e.g., spam/robocalling, nuisance or harassing calls, etc.).
 - f. **Attestation-Level Designations.** Provide Bandwidth with the appropriate Attestation-Level Designations. Responsible Service Provider acknowledges that all calls delivered to Bandwidth pursuant to these Product Terms will be signed and verified using the Attestation-Level Designations.
 - g. **No Third-Party Certificates.** Ensure that Responsible Service Provider will only submit to Bandwidth a Certificate obtained by and issued to itself as the Responsible Service Provider and not any third party or customer of the Responsible Service Provider.
 - h. **Legal and Regulatory Changes.** Legal and regulatory requirements applicable to the Service may change from time to time. Responsible Service Provider shall be responsible for monitoring and addressing legal and regulatory changes, industry best practices and changes in applicable technical standards adopted by relevant industry standards bodies, or third-party vendors of Responsible Service Provider that may impact its ability to meet its requirements under this section.
4. **Service Core Features and Responsibilities.** The following are core elements and features of the Service:
- a. **Service Prerequisites.** The Responsible Service Provider must obtain a Service Provider Code ("SPC") Token(s) and valid Certificate(s), or functional equivalent as required by the applicable country.
 - b. **Transiting Calls.** Calls received by Bandwidth already signed will maintain the original signature. Bandwidth will not alter such signatures.
 - c. **Service Activation.** Responsible Service Provider agrees that once it has provided Bandwidth with, (1) its OCN, RespOrg ID, or any other necessary routing identifier information, (2) its valid Certificate(s), and (3) provisioned its Attestation-Level Designations, Bandwidth will begin signing outbound traffic using Responsible Service Provider's Certificate and Responsible Service Provider's designated attestation level(s).
 - d. **Service Signing Rules and Signing Logic.** Bandwidth will sign all calls in-line with applicable STIR/SHAKEN standards and industry best practices for authorized Third-Party Authentication. Bandwidth will sign calls with the Attestation-Level Designations.
 - e. **Certificate Management.** It is the Responsible Service Provider's responsibility to provide Bandwidth with a valid Certificate(s). The Certificate must be generated by an authorized CA with whom the Responsible Service Provider must directly arrange for Certificate generation and maintenance. Certificate generation or maintenance is not provided as part of the Service, and Bandwidth is not able to provide support for or resolve disputes between Responsible Service Provider and any CA. Notwithstanding the foregoing, it is recommended that the Responsible Service Provider obtains two (2) Certificates, with overlapping expiration dates, in the event one of the certificates expires. If the Responsible Service Provider decides to provision one (1) Certificate, the risks associated with this decision are understood and Bandwidth shall not be held liable for any impact to service that might arise as a result of having a single Certificate in operation. If the Responsible Service Provider provisions two (2) Certificates and the primary Certificate is expired, Bandwidth will replace the primary Certificate with the secondary Certificate. Certificate management shall be Responsible Service Provider's sole responsibility and Bandwidth shall not



Hosted Signing Service Product Terms

be responsible for any impact to service that might arise through Responsible Service Provider's use of this or related processes.

- f. **Responsible Service Provider Responsibility.** The Service provides the technical implementation for Third-Party Authentication of Responsible Service Provider's calls using Responsible Service Provider's Certificate and Attestation-Level Designations. The Responsible Service Provider remains the responsible entity for signing calls and attestation decisions.
5. **Service Limitation.** Unless otherwise agreed to in writing by both Parties, the Service is limited to a maximum of three (3) Certificates per country.
 6. **Charges and Rates.** Unless stated otherwise in these Product Terms, all Services are provided pursuant to the Rate Sheet. New features and functionalities (collectively, "**New Features**") added are not included in Reseller's Rate Sheet. Bandwidth's then-standard rates will constitute the rates for such Services, solely to the extent the Reseller uses the New Features.
 7. **Suspension and/or Termination.** Notwithstanding any applicable terms to the contrary, Bandwidth shall have the right to suspend and/or terminate all or any part of the Service if: (i) Reseller fails to comply with these Product Terms, (ii) if Bandwidth believes on-going use may have a detrimental effect on the Service or Bandwidth's network or services, (iii) Reseller fails to pay any amounts due pursuant to the Services Agreement and/or these Product Terms; or (iv) Bandwidth otherwise finds it necessary to do so in order to maintain or to protect Bandwidth's interests (including without limitation, for any breach or potential breach of the Services Agreement and/or these Product Terms).
 8. **Definitions**
 - a. "**Attestation-Level Designation(s)**" means the attestation policy Responsible Service Provider has indicated to use for calls Responsible Service Provider routes to Bandwidth for outbound call termination.
 - b. "**Caller ID**" means information provided by a caller identification service regarding the telephone number of, or other information regarding the origination of, a call made using a voice service or a text message sent using a text messaging service.
 - c. "**End User**" means the person and/or business who is actually assigned the telephone number.
 - d. "**OCN**" means Operating Company Number. A four-character code assigned by the National Exchange Carrier Association (NECA) to any telecommunications provider.
 - e. "**Responsible Organization**" or "**RespOrg**" means the party hereto that is responsible for managing and administering the account records in the Toll-Free Service Management System Database.
 - f. "**Responsible Service Provider**" means the Reseller of Bandwidth subject to these terms that is responsible for implementing STIR/SHAKEN call authentication for its applicable call traffic.



Hosted Signing Service Product Terms

- g. **“Service Provider Code Token” or “SPC Token”** means the identifier issued by the Secure Telephone Identity Policy Administrator (**“STI-PA”**) to service providers that is a prerequisite to obtaining a STIR/SHAKEN Certificate.
- h. **“STIR”** (known as Secure Telephony Identity Revisited) and **“SHAKEN”** (known as Secure Handling of Asserted information using toKENs) (collectively, **“STIR/SHAKEN”**) means an authentication framework of Caller ID that applies to Internet Protocol (**“IP”**) networks.
- i. **“Third-Party Authentication”** means the service described herein in which Bandwidth will authenticate outbound calls originating from the Responsible Service Provider and delivered to Bandwidth from the Responsible Service Provider’s network using the Responsible Service Provider’s STIR/SHAKEN Certificate(s) and Attestation-Level Designations.



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Hosted Signing Service Product Terms

Appendix A Territory

The applicable territory for the Service is as follows:

1. United States
2. Canada