

Robocall Prevention

This document outlines the steps taken by 9053-6590 QUEBEC INC. regarding avoiding the originating of illegal robocall traffic from its network.

Immutable caller id

All caller id parameters are tightly controlled by 9053-6590 QUEBEC INC. To prevent any caller id spoofing on the customer's end, they do not have permissions to modify outbound caller id settings.

System security

Systems are configured with multi-level security measures that combat brute-force attacks.

SIP security

SBCs and PBXs are configured to not allow open relay of SIP messages.

Channel limits

Limits on the number of outbound channels are configured on a client level to mitigate any potential robocall campaign.

Customer vetting

Automated customer signup forms are not provided. All potential customers are met with and signed in person. This allows verification of business legitimacy and avoids signing any customer that may deal in robocalling.