

ProStar Communications

ProStar Communications has been in business since 1993. We are a technology consultant that helps businesses with everything technology related with a focus on robust and redundant cloud hosted telephone solutions.

Robocall Mitigation Plan and Actions:

All clients are only able to place calls originating from their own phone number. Caller ID and call records are reviewed when service is installed to verify legitimate caller id Information.

We do not have any process to autogenerate calls, all calls are generated by human interaction. Our firewalls permit traffic only from connected clients IP addresses.

We rely on software provided by VoIP Innovations to monitor our outbound voice traffic in real time to prevent the origination of illegal robocalls. Combining behavioral analytics, caller authentication and verification, our solution features:

- Fraud Detection: Detection of high volume robocalling, spoofing and spam call activity.
- Subscriber Notification: Caller ID Name override to warn subscribers of suspicious calls.
- Call Blocking Support: Accurate identification enabling you to block fraudulent phone calls as per the TRACED Act
- Business Number Verification: Register legitimate business numbers to prevent unintentional call blocking.
- Caller ID Name Service: Easy integration of Caller ID name lookup service, including robocall mitigation with override to include original caller ID even when call is determined fraudulent.

Traceback

We respond to all traceback requests from the Federal Communications Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocalls that use our service to originate calls.

STIR/SHAKEN

ProStar Communications voice services via VoIP provided by VoIP Innovations, LLC and rents hardware servers from Vultr LLC to enable the capability to implement STIR/SHAKEN. RMD0008634.