

toplink GmbH Robocall Mitigation Plan

toplink GmbH services are provided by the well-known provider Bandwidth. The provider has implemented own stringent Robocall mitigation procedures.

Bandwidth's (formally VoxBone SA) mitigation plan is filled under RMD0003702, FRN 0021092331.

In addition to all the steps our provider is already taking, as part of toplink's day to day business processes we ensure:

Responsible Selling

We do not knowingly engage with customers whose business originates Robocall traffic.

Customer Validation

We have processes in place to ensure proof of address/number ownership for any new customers coming on board.

Monitoring

toplink GmbH has processes in place to identify and review unusual peaks in customer traffic profiles. Account suspension/termination will be swiftly actioned if abuse traffic is identified.

Traceback

We comply with any information requests from authorities in a swift fashion and will do our utmost to cooperate with any entity investigating Robocall traffic