

Opennetworks Robocall Mitigation Plan

Sept 2021

Opennetworks is a foreign voice service provider offering mainly virtual PBX service.

We have only Business to Business customers. All new customers are checked by our customer care team using D&B and other databases. The checking includes financial and reliability details.

The virtual PBX services does not allow making outgoing phone campaigns. We do not allow any robocalling from our network.

We check fraudulent or suspicious behavior all the time with internal tools:

- Daily calling limit
- Monthly calling limit
- High volume of calls in a short period
- Calls made to foreign countries
- Calls made to the same number
- Unusual calling patterns
- Calls to blacklisted numbers

Traceback request will be processed quickly and in time.