

COMPANY STATEMENT REGARDING ROBOCALL MITIGATION

Quiq provides SMS text messaging services for organizations to communicate with their customers and voice-based AI Agents that automate customer service. Quiq's use cases for voice calls do not include the ability to make an outbound call to a user specified number, so the Robocall Mitigation does not apply.

In the broad definition of a Voice Service in 47 CFR § 64.6300, Quiq may be considered a voice service provider in the following use cases:

1. Forwarding a phone call placed to one of our client's SMS numbers to our client's main number. In this case, the client has approved the receipt of inbound calls.
2. Connecting an inbound phone call to an AI Agent. In this use case, no outbound calls are made.