



Robocall Mitigation Plan

Next Generation Designs

FRN: 0031422330

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Type of Provider: Voice Service Provider

Introduction

Pursuant to the applicable orders and regulations of the Federal Communications Commission (“FCC” or “Commission”), this Robocall Mitigation Plan (“RMP”) details the procedures of Next Generation Designs (“Company”) to prevent unlawful robocalls from originating, terminating, or being carried or processed on the Company’s voice network where it is operating as a Voice Service Provider.

The Company views these policies and procedures as constituting “reasonable steps” to avoid the origination of illegal robocalls on its network. In addition to following these steps, the Company commits to responding to all traceback requests from the FCC, law enforcement, and the Industry Traceback Group (ITG), and to cooperate with such entities in investigating and stopping any illegal robocallers that may use its service to originate calls.

1. Company Summary

Next Generation Designs is a Voice Service Provider. The Company is not an Intermediate Provider (i.e., it is not a Gateway Provider or Non-Gateway Intermediate Provider). Pursuant to 47 C.F.R. § 64.6305(d)(4)(vi), Next Generation Designs’ role in the call chain is as a Voice Service Provider with a STIR/SHAKEN implementation obligation serving end-users.

2. Certification

Next Generation Designs, by submitting this RMP, hereby certifies that (a) all calls originating on its network are subject to this RMP, satisfying the FCC’s requirements; (b) any prior

certification of the Company has not been removed by Commission action; and (c) Next Generation Designs (including any parent and affiliates) has not been prohibited from filing in the Robocall Mitigation Database (“RMD”) by the Commission.

Pursuant to 47 C.F.R. § 64.6305(d)(1)(i), the Company certifies that it has fully implemented STIR/SHAKEN across its network and all calls it originates comply with Commission rules. Next Generation Designs has not been the subject of any formal Commission law enforcement or regulatory agency action due to suspected wrongdoing related to illegal robocalls, spoofing, or deficient RMD certification.

3. Call Authentication Practices

Next Generation Designs fully implements the **STIR/SHAKEN** framework across our network to authenticate caller identities and prevent illegal robocalls. This system ensures that caller ID information is verified at the origin and validated at termination, reducing the likelihood of spoofed calls entering our network.

Next Generation Designs subscribes to Ribbon Communications’ STIR/SHAKEN as a Service, providing access to a comprehensive STIR/SHAKEN solution. We use Ribbon’s service for Secure Telephone Identity – Authentication and Verification functions. Our company holds its own STIR/SHAKEN certificate issued by Ribbon.

4. Only Accepting Traffic from Providers Filed in the RMD

Next Generation Designs only accepts traffic from providers that meet the following criteria:

- **Domestic Voice Service Providers:** The provider’s filing appears in the RMD and has not been de-listed pursuant to enforcement action (47 C.F.R. § 64.6305(g)(1)).
- **Foreign Voice Service Providers or Foreign Intermediate Providers:** The provider’s filing appears in the RMD (47 C.F.R. § 64.6305(g)(2)).
- **Gateway Providers:** The Gateway Provider’s filing appears in the RMD (47 C.F.R. § 64.6305(g)(3)).
- **Non-Gateway Intermediate Providers:** The Non-Gateway Intermediate Provider’s filing appears in the RMD (47 C.F.R. § 64.6305(g)(4)).

Next Generation Designs verifies the status of upstream providers through regular checks of the RMD, ensuring compliance.

5. Traceback Cooperation

Next Generation Designs dedicates sufficient resources to promptly respond to traceback requests from law enforcement, the FCC, and the ITG. Our policy specifies cooperation in traceback investigations, including identifying the upstream provider or originating customer responsible for illegal traffic.



For all new and renegotiated service agreements governing voice traffic, Next Generation Designs requires upstream providers to cooperate in traceback investigations and provide relevant information regarding the source of illegal robocalls.

6. Subscriber Vetting Practices

- **Residential/Small Business Vetting:** We vet residential and small businesses through standard business practices, verifying billing addresses, primary residences, or business locations.
- **Commercial Customers:** We confirm the identity of commercial customers by collecting business location, contact details, incorporation documents, federal tax ID, and business nature. Unusual call patterns prompt immediate investigation.

Next Generation Designs monitors call volumes and investigates significant deviations within 24 hours.

7. Ongoing Mitigation Practices

Next Generation Designs actively investigates suspicious calling patterns and collaborates with Ribbon Communications' Call Trust solution to detect high call volumes and illegal robocalls. If illegal activity is detected, appropriate measures are taken, including terminating services and notifying law enforcement.

Certification:

By submitting this Robocall Mitigation Program, Next Generation Designs certifies that the information provided is accurate, complete, and in compliance with FCC regulations outlined in **47 CFR § 64.6305(d)(ii)-(iii)**.

Signed,

Daniel Turner

Manager, Next Generation Designs