

Robocall Mitigation Plan

Business Information:

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Overview

The FCC requires that all voice service providers certify in the Robocall Mitigation Database that they have implemented a Robocall Mitigation Plan to ensure that they are not originating illegal robocalls.

The Robocall Mitigation Plan:

- Details the reasonable steps taken to avoid originating illegal robocalls;
- Demonstrates a commitment to respond to traceback requests to cooperate with investigators and stopping illegal robocalls; and
- Is filed in the Robocall Mitigation Database.

Purpose

Colynk is dedicated to stopping illegal calls from originating in our network and monitoring calls coming into our network.

Colynk Robocall Mitigation Plan

Colynk, Inc (DBA Calldrip) certifies that it has taken the following steps to mitigate illegal robocall traffic as part of its robocall mitigation plan.

- Calldrip's platform does not allow unattended calls and all calls are made by actual live callers.
- All calls must first be initiated through a password protected and authenticated account. None of Calldrip's calling capabilities are accessible from unauthenticated access.
- Calldrip has active monitoring and anti-fraud measures in place.
- Calldrip's policy regarding abuse is to terminate any accounts found in violation.
- Calldrip works closely with carriers and fraud services to respond to any reports of abuse.

Acceptable Use Policy

Calldrip maintains an acceptable use policy that subscribers must agree to before being permitted to use Calldrip's network. Calldrip's acceptable use policy strictly prohibits:

- Providing altered, deceptive, or false information about the identity of the sender or the origin of a message or phone call;
- Violating any applicable local, state, or federal law;
- Violating applicable industry accepted guidelines; and
- Using Calldrip's service to engage in or in connection with fraudulent activities

Any violations for the acceptable use policy will result in a termination of services.

Plan Updates

This plan and industry best practice will be regulated reviewed in response to the dynamic nature of mitigating illegal robocalling. In the event of any material change to this plan, Calldrip will file such an update to the FCC Robocall Mitigation Database within ten days.